

Free Fillin' Frequently Asked Questions (for TSOcorp.com)

Why is the Free Fillin' Rewards program coming to an end?

After many years in the marketplace, it is time to retire the old program and launch a new program. Due to the explosive growth of the internet, we have developed an enhanced platform that leverages the internet to reward our loyal customer base. The new program will be launched in early 2010.

What is the deadline for collecting stamps from the program that is winding down?

The last day to receive Free Fillin' stamps is December 31, 2009.

How long will I have to redeem stamps from the program that is winding down? To receive a motor fuel discount, submit your book of stamps to a participating Tesoro location no later than January 31, 2010. If you are submitting for airline miles via mail, your books must be postmarked no later than January 31, 2010 and received by February 15, 2010.

Will there be a new loyalty program to replace the one that is winding down?

In select Tesoro markets at participating retail locations, a new internet-based Free Fillin' program will launch in early 2010. A list of participating retail locations will be made available once the new program launches.

How does the new Free Fillin' loyalty program work?

You'll earn one (1) Free Fillin' Voucher for every ten (10) gallons of motor fuel (which includes (a) Tesoro branded gasoline marketed using Tesoro trademarks or (b) diesel fuel) purchased at participating Tesoro retail locations. Each voucher has a unique alphanumeric code imprinted on it. For every 25 voucher codes you enter, we'll send you one \$5 Tesoro reward card. Use it to purchase motor fuel or merchandise at participating Tesoro locations.

You will receive Vouchers based on the number of gallons of motor fuel purchased from a participating Tesoro retail location in a single visit:

| | |
|--|-------------|
| Less than 10 gallons | No Vouchers |
| At least 10 gallons and less than 20 gallons | 1 Voucher |
| At least 20 gallons and less than 30 gallons | 2 Vouchers |
| At least 30 gallons and less than 40 gallons | 3 Vouchers |
| At least 40 gallons | 4 Vouchers |

Am I eligible to participate in the new Free Fillin program?

The program is open to individuals at least eighteen (18) years of age who live in the 50 United States.

How do I join?

All you need to do is register at www.TesoroFreeFillin.com. It's quick, easy and **FREE**.

Can I redeem vouchers for airline miles under the new Free Fillin' Program?

No. The sole reward for redeeming voucher codes under the new program will be for Tesoro reward cards which can be used at any participating Tesoro retail location. Reward cards can be used to purchase motor fuel or merchandise sold inside convenient stores affiliated with Tesoro gas stations.

I used to collect stamps to participate in the Free Fillin' program. Why did the program change?

The new Free Fillin' program makes it even easier for you to earn rewards for purchasing motor fuel at participating Tesoro locations. By visiting www.TesoroFreeFillin.com and entering in your voucher codes, you can track your progress on our own personal 'Gauge Page'. And, the new program will now reward you with \$5 reward cards which can be used for motor fuel or merchandise at participating Tesoro locations.

How long does the new Free Fillin' program run?

January 1, 2010 – December 31, 2011

How long does it take to receive my rewards?

Please allow 8-12 weeks to receive your reward card.

How can I view the Free Fillin' Terms & Conditions?

Once the new program launches, the complete Terms and Conditions will be available at www.TesoroFreeFillin.com

What if I have additional questions or need more information?

If you have any additional questions, please contact Tesoro Customer Care Call Center at 1-877-7TESORO.