



Salt Lake City Refinery

F A C T S H E E T

Salt Lake City Refinery

Tesoro's Salt Lake City refinery is the largest of Utah's five refineries and began operating in 1908. It was the first refinery in the Salt Lake City area and produced lubricating oils, harness dressings and lamp oil for local businesses. The refinery was initially built to process seven barrels per day of Wyoming crude oil. It has been expanded and updated many times since and was acquired by Tesoro in 2001. Today, the refinery is situated on 145 acres and processes crude oils from Utah, Colorado, Wyoming and Canada. With a total crude-oil capacity of 58,000 barrels per day, the refinery manufactures gasoline, diesel fuel, jet fuel, heavy fuel oils and liquefied petroleum gas. Products from the refinery are distributed through a system of company-owned and third-party terminals and third-party pipeline connections, primarily to high-growth markets in Utah, Idaho and eastern Washington, with some refined product delivered in Nevada and Wyoming. It also supplies jet fuel to the Salt Lake City International Airport.

In addition to sales at the refinery, products are distributed to customers through a third-party pipeline to our own terminals in Boise and Burley, Idaho, and to third-party terminals in Pocatello, Idaho, and Pasco, Wash. The refinery's customer base includes more than 40 company-owned Tesoro® and Mirastar® stations. The refinery supplies more than 115 Tesoro branded stations in Utah, Idaho, Wyoming, Nevada and western Colorado that are operated by jobbers or wholesale distributors.

About Tesoro Corporation

Tesoro Corporation, headquartered in San Antonio, Texas, is a Fortune 100 and a Global 500 company with approximately 5,600 employees. As a leading independent refiner and marketer of petroleum products, Tesoro, through its subsidiaries, operates seven refineries primarily in the western United States with a combined crude oil capacity of more than 665,000 barrels per day. The seven refineries are located in:

- ◆ Anacortes, Wash.
- ◆ Kapolei, Hawaii
- ◆ Kenai, Alaska
- ◆ Mandan, N.D.
- ◆ Martinez, Calif.
- ◆ Salt Lake City, Utah
- ◆ Wilmington, Calif.

Tesoro's retail marketing system includes over 870 branded retail stations, of which more than 380 are company operated under the Tesoro®, Shell®, Mirastar® and USA Gasoline™ brands. Tesoro's commercial marketing system includes sales of jet and marine fuels.



Employing 450 full-time workers, our Salt Lake City refinery and retail operations generate

\$28 million*

annually in employee salaries and wages and property taxes in the state of Utah

SALT LAKE CITY REFINERY

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REFINERY CONTACTS:

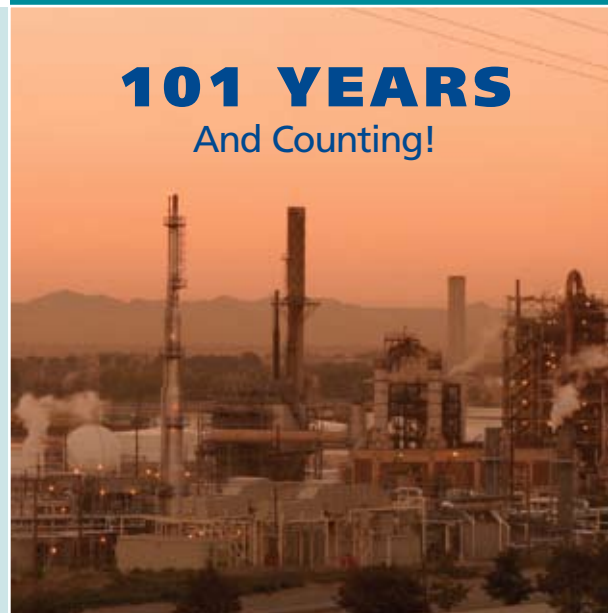
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* Based on 2008 data. All numbers are approximate.

101 YEARS
And Counting!



Retail Stations:

- ◆ A network of 115 Tesoro and Mirastar branded retail self-service stations and 2Go Tesoro retail stores
- ◆ Eight stations in Colorado, 27 in southern Idaho, two in eastern Nevada, 38 in Utah and one in Wyoming
- ◆ All stations sell three grades of gasoline and many also sell diesel



Environment

The protection of the environment is a priority at Tesoro, and the Salt Lake City refinery has consistently demonstrated its commitment to environmental stewardship. In 2004, Tesoro commissioned a modern and environmentally beneficial cogeneration project that uses natural gas and refinery self-produced fuel gas to manufacture steam and electricity. This project allowed Tesoro to shut down older less efficient boilers and has reduced emissions from the same sources of fuel. Altogether, the clean-operating cogeneration facility reduces air emissions from the refinery by more than 500 tons per year.

In 2005 Tesoro completed the installation of a new diesel desulfurization unit (DDU) to produce 11,000 barrels per day (bpd) of ultra low sulfur on-road diesel fuel (ULSD). Tesoro continues to modify the DDU to meet the growing demand for ULSD.

In 2008, Tesoro completed the installation of a Gasoline Hydrotreater Unit (GHT). The GHT allows the refinery to meet the requirements for low sulfur gasoline.

The Salt Lake City refinery has reduced criteria air pollutant emissions by 70 percent since 1993.

Health and Safety

Tesoro's vigilant safety programs have contributed to continuing improvement in employee safety. Since 2000, the refinery safety performance has continued to improve and regularly achieves levels that are consistent with the best performing refineries in the country. In 2006, we posted the lowest Occupational Safety and Health Administration recordable incident rate in our history. In 2008, we set a new record.

Consistent with such emphasis, the Salt Lake City refinery received numerous awards for outstanding safety performance from the National Petrochemical and Refiners Association in 2006 and 2008, including:

- ◆ The *Gold Award*, which recognizes facilities that have reduced by 25 percent or more their total recordable incident rate with no workplace-related fatality of an employee or non-employee during the calendar year, as compared to the average total recordable incident rates for the three previous calendar years.
- ◆ The *Meritorious Safety Performance Award* for achieving a total recordable incident rate of 1.2 or less with no workplace-related fatality of an employee or non-employee during the calendar year.
- ◆ The *Award for Safety Achievement: 1,000,000+ Employee Hours*, which acknowledges facilities for operating 1 million or more employee hours without an employee lost workday case involving days away from work and without a workplace-related fatality of an employee or non-employee during the evaluation period.
- ◆ The *Award for Safety Achievement: 1+ Years*, recognizing our facility for operating one or more years without an employee lost workday case involving days away from work and without a workplace-related fatality of an employee or non-employee during the evaluation period.

Community

Tesoro's Salt Lake City refinery is one of the leading contributors to the United Way of Salt Lake, donating more than \$1 million over nearly 20 years. Our employees are committed to investing in the community in which they live and work. Their support, both financial and time, go to local organizations such as Toys for Tots, the American Red Cross, Junior Achievement, 4H and Utah's Safety Council. In addition, the management of the refinery sits on various organizational and community boards of directors.

Supporting our focus on education, Tesoro inspires future chemical or petroleum engineers by sponsoring Reaction Time, a school outreach program developed by The Children's Museum of Utah. This hands-on science program lets students experience what happens when various everyday household products are combined—with adult supervision, of course. To encourage academic excellence in our community, Tesoro's popular Gallons for Grades™ program uses Tesoro fuelCards™ for free gasoline as an incentive. Qualified high-school and college students in Salt Lake City are awarded \$2 for each A and \$1 for each B on their report cards.